Medicaid Managed Care Stakeholder Call

NC Medicaid, Division of Health Benefits
Jay Ludlam, Assistant Secretary

September 24, 2019
Agenda

• Managed Care Go Live
• Provider Contracting Deadline
• Open Enrollment Extension
• Questions
Medicaid Transformation Update

• DHHS extended the period for open enrollment for counties in Phase 1

• DHHS will move from rolling out managed care in two phases to one statewide transition.

• The target date of Feb. 1, 2020 for statewide implementation remains unchanged.
# Medicaid Transformation Milestones

<table>
<thead>
<tr>
<th>Milestone</th>
<th>Regions 2 and 4</th>
<th>Regions 1, 3, 5, and 6</th>
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<tbody>
<tr>
<td>Enrollment Packets Mailed</td>
<td>6/28/2019 (already occurred)</td>
<td>10/1/2019</td>
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<tr>
<td>Open Enrollment Begins</td>
<td>7/15/2019 (already occurred)</td>
<td>10/14/2019</td>
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<tr>
<td>Provider Contracts Must be Signed for Inclusion in Auto-Assignment</td>
<td>Nov. 15, 2019</td>
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<tr>
<td>Open Enrollment Ends</td>
<td></td>
<td>12/13/2019</td>
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<tr>
<td>Auto-Assignment to PHPs and PCPs</td>
<td></td>
<td>Starting 12/16/2019</td>
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<td>Standard Plan Effective Date</td>
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<td>2/1/2020</td>
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### Provider Contracting Deadline

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<tr>
<th>Provider Contracting Deadline is Nov. 15, 2019</th>
<th>Auto Assignment begins on Dec. 16, 2019</th>
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- Providers need to send signed contracts to PHPs by Nov. 15
  - Beneficiaries
    - have the option to chose a health plan. Those who do not choose will be auto enrolled with a health plan.
    - may keep their current provider by choosing a health plan that contracts with that provider and selecting the provider as their PCP

- Auto Assignment algorithm considers beneficiary/provider historical relationships
  - PHP cannot list a provider in the directory until the provider can be paid
  - PHP contract loading time takes at least 2-3 weeks, often longer
Open Enrollment Extension Beneficiary Communication

• Notice about date change to all mandatory and exempt individuals in initial 27 counties
• Mailing of notices began Sept. 23, 2019
• Estimate mailing to more than 270,000 households.
• A sample notice is posted on the County Playbook here:

https://files.nc.gov/ncdma/NCEB-Notice-Date-Change-Beneficiary-ENG-092019.pdf
Questions

Comments, questions and feedback are welcome at: Medicaid.Transformation@dhhs.nc.gov